WF-3530

Quick Guide

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Your WF-3530

After you set up your WF-3530 (see the *Start Here* sheet), turn to this *Quick Guide* and your online *User's Guide* for instructions on using your product.

Features	Where to find information
Copy, scan, and fax from the easy-to-use control panel	See this *Quick Guide* for the basics. See the online *User's Guide* for details.
Process large documents with the 30-page capacity Automatic Document Feeder	See this *Quick Guide* for the basics. See the online *User's Guide* for details.
Easy networking—Wi-Fi, Wi-Fi Direct, and Ethernet	See the *Start Here* sheet and the online *User's Guide*.
Copy files to and from your computer with the built-in memory card reader	See the online *User's Guide* for details.
Print and scan from anywhere with Epson Connect™ Solutions and Google Cloud Print	See **www.epson.com/connect** and the online *User's Guide* for details.

Using the Touch Panel

The touch panel makes it easy to use all the features of your product. To save energy, the screen goes dark after several minutes of inactivity. Press a button to wake it up. If you want to adjust the time before the screen goes dark, press ▶, select Eco Mode, and then select Sleep Timer.

Caution: Press the touch panel gently with the tip of your finger; don't press too hard or use sharp objects.

Note: To turn off the "beep" heard when you press a button on the screen, or to reduce its volume, press ◀ or ▶ and select Setup, then press OK. Select Printer Setup, select Sound, and adjust one of the settings. If you turn off the sound, the dialing sound made when you transmit a fax is also turned off.

The touch panel displays only the buttons that are available for the task you are working on.

Button	Description
⏻	Turn the product on or off.
	Return to the Home screen.
↺	Cancel current operation and return to previous screen.
▲, ▼, ◀, ▶, and OK	Use the arrow keys and OK button to navigate menus.
⊘	Cancel printing, copying, faxing or scanning, or clear settings for the mode you're using (Copy, Fax, etc.)
◇	Start printing, copying, faxing, or scanning in black and white or color.

You may see the following icons on the screen:

Icon	Meaning
	The product is connected to a wired network.
	The product is connected to a wireless network.
ADF	A document is loaded in the automatic document feeder.
	Auto Answer is on

Note: The light is green when the product is connected to a network. It flashes when network settings are being adjusted (green for wireless and orange for wired).

Using Special Papers

Epson offers a wide array of high quality papers, making it easy to maximize the impact of your documents, photos, presentations, and other projects.

You can purchase genuine Epson ink and paper at Epson® Supplies Central® at **www.epson.com/ink3** (U.S. sales) or **www.epson.ca** (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

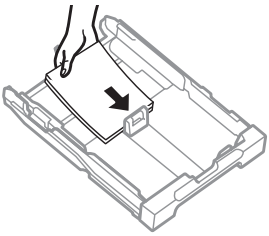
Paper name	Size	Part number	Sheet count
Epson Bright White Paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041586	500
Epson Brochure & Flyer Paper Matte Double-sided	Letter (8.5 × 11 inches [216 × 279 mm])	S042384	150
Epson Ultra Premium Presentation Paper Matte	Letter (8.5 × 11 inches [216 × 279 mm])	S041341	50
Epson Premium Presentation Paper Matte	8 × 10 inches (203 × 254 mm)	S041467	50
	Letter (8.5 × 11 inches [216 × 279 mm])	S041257 S042180	50 100
Epson Premium Presentation Paper Matte Double-sided	Letter (8.5 × 11 inches [216 × 279 mm])	S041568	50
Epson Presentation Paper Matte	Letter (8.5 × 11 inches [216 × 279 mm])	S041062	100
	Legal (8.5 × 14 inches [216 × 356 mm])	S041067	100
Epson Ultra Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S042181 S042174	60 100
	5 × 7 inches (127 × 178 mm)	S041945	20
	8 × 10 inches (203 × 254 mm)	S041946	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042182 S042175	25 50
Epson Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041808 S041727	40 100
	5 × 7 inches (127 × 178 mm)	S041464	20
	8 × 10 inches (203 × 254 mm)	S041465	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042183 S041667	25 50
Epson Premium Photo Paper Semi-gloss	4 × 6 inches (102 × 152 mm)	S041982	40
	Letter (8.5 × 11 inches [216 × 279 mm])	S041331	20

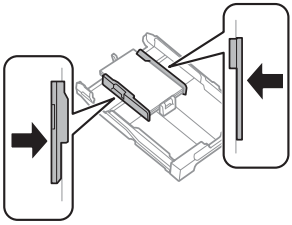
Paper name	Size	Part number	Sheet count
Epson Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041809 S042038	50 100
	Letter (8.5 × 11 inches [216 × 279 mm])	S041141 S041649 S041271	20 50 100
Epson Photo Quality Self-adhesive Sheets	A4 (8.3 × 11.7 inches [210 × 297 mm])	S041106	10
Epson Iron-on Cool Peel Transfer paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041153	10

Note: Media availability varies by country.

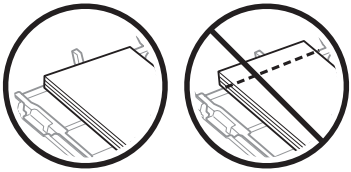
For best results:

- In the lower paper cassette (Cassette 2), load only plain paper or Epson Bright White Paper.
- Load paper printable side down; it is usually whiter or brighter.
- Always load paper short edge first and make sure the edge guides are against the paper.





- Make sure the paper is loaded against the edge guide and not sticking out from the end of the cassette. The paper may slide forward slightly as you insert the cassette. This is normal.



- Do not load paper with binder holes in the cassettes.
- For instructions on loading envelopes, legal-size paper, or using the rear paper feed slot, see the online *User's Guide*.

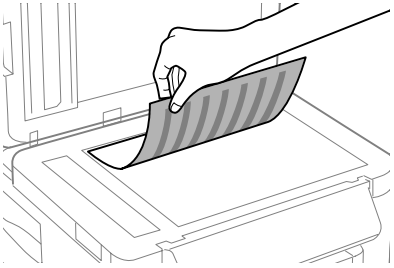
Placing Originals for Copying, Scanning, or Faxing

Before you copy, scan, or fax, place your documents on the scanner glass or in the Automatic Document Feeder (ADF). Place photos on the scanner glass only.

Using the Scanner Glass

You can place a photo or a document up to letter-size (or A4-size) on the scanner glass.

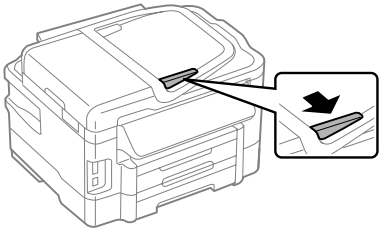
1. Raise the document cover.
2. Place your original facedown on the scanner glass, with the top against the back left corner.
3. Close the cover gently so you don't move your original.



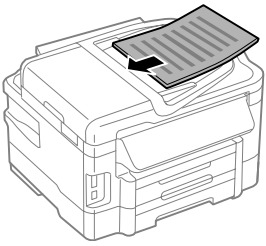
Using the Automatic Document Feeder

You can place up to 30 letter- or A4-size sheets (single- or double-sided), or 10 legal-size sheets (single-sided only), in the ADF.

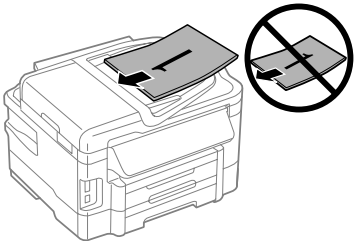
1. Fan the originals, then tap them on a flat surface to even the edges.
2. Slide out the edge guide.

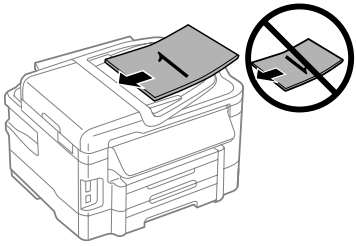


3. Insert the originals faceup, top edge first. The ADF icon appears on the screen.

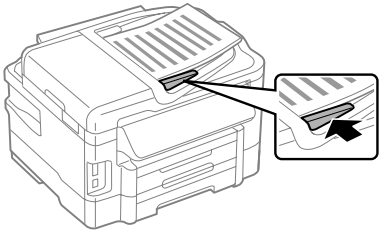


Note: If you're using the 2-up Copy layout, make sure the originals are loaded as shown below.





4. Slide the edge guide against the originals, but not too tightly.



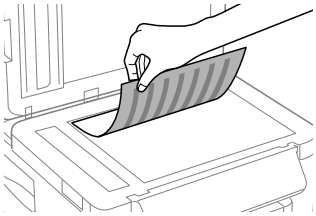
Copying

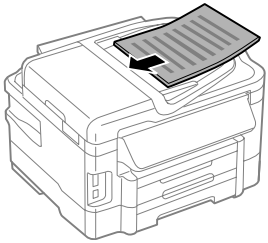
Follow the steps in this section to copy black-and-white or color documents.

You can copy documents just like on a copy machine. If you use the Automatic Document Feeder (ADF), you can copy up to 30 sheets at a time.

Note: You can select **More Functions** > **Copy/Restore Photos** to copy photos onto Epson photo paper (various types and sizes available). See the online *User's Guide* for details.

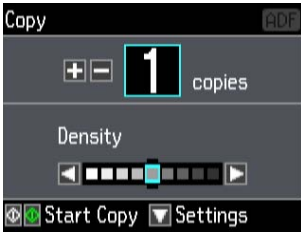
1. Make sure paper is loaded in one of the paper cassettes (see page 4).
2. Place your original document on the scanner glass or in the ADF (see page 6).



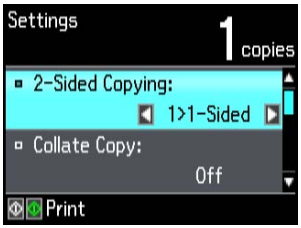


Note: When you use the Copy function with originals loaded in the Automatic Document Feeder, letter-size paper is automatically selected for your printed copies. If you copy a legal-size document, the image will be cropped. To copy a full legal-size document on letter-size paper, scroll down and select **Reduce/Enlarge**. Then select **Legal->Letter**.

3. Press , if necessary, then press **OK** to select **Copy**. You see this screen.
4. Press **+** or **−** to select the number of copies you want (up to 99).
5. Press ◀ or ▶ to adjust the density (make the copies lighter or darker), if necessary.



6. To change copy settings, press the ▼ arrow, select Paper and Copy Settings and press OK. The Layout setting should be With Border and the Paper Size should be Letter.



- To make double-sided copies, select 2-Sided Copying, then press OK and select one of the available options.
- To adjust the copy size, select Reduce/Enlarge, press OK, then choose Actual Size (to print at actual size), Custom Size (to select a percentage), Auto Fit Page (to automatically size the image to fit your paper), or one of the specific sizes listed.
- For the Paper Source setting, select the cassette you want to use. To make a large number of copies and use paper from both cassettes, select Cassette 1>Cassette 2.
- To change the copy quality, select Quality, press OK, then choose Draft, Standard Quality, or Best.

Note: To clear previously used copy settings, press ⊘ Stop/Reset. For more information about copy settings, see your online *User's Guide*.

7. Press one of the ◇ buttons to begin copying.

   To cancel copying, press ⊘ Cancel.

Note: When printing two-sided, if ink on the front of the paper smears, select a longer Dry Time setting.

Printing From a Memory Card

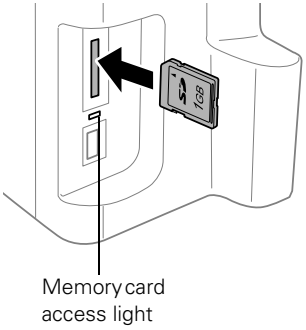
Your product lets you print photos directly from your digital camera's memory card; just insert it into the memory card slot and you're ready to print.

See the online *User's Guide* for a list of compatible memory cards and instructions on copying memory card files between your product and a computer.

Inserting the Card

1. Make sure your product is turned on.
2. Insert your card as shown.

   Note: Do not force the card into the slot; it won't go in all the way. If your memory card requires an adapter, attach it before inserting the card into the slot. Otherwise, the card might get stuck.



The memory card access light flashes, then stays lit. Now you can view your photos on the LCD screen and print them.

Removing the Card

After you finish printing your photos, follow these steps to remove the card:

1. Make sure the memory card access light is not flashing.

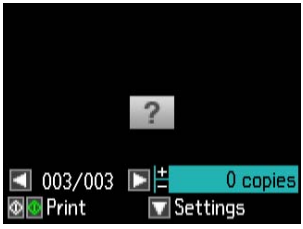
   Caution: Do not remove the card or turn off your printer while the memory card access light is flashing; you may lose data on the card.

2. If the product is connected to your computer with a USB cable, do one of the following before removing the memory card or turning off the printer:
   - **Windows:** Right-click the name of your card (removable disk) in Computer, My Computer, or Windows Explorer, and select Eject.
   - **Mac OS X:** Drag the removable disk icon from your desktop into the trash.
3. Pull the card straight out of its slot.

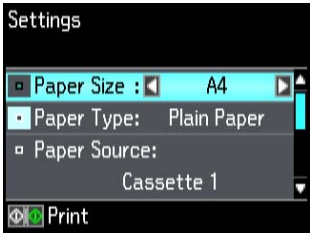
Printing Photos From the LCD Screen

You can select individual photos for printing as you view them on the LCD screen. See the online *User's Guide* for instructions on printing various types of layout sheets and personalized note paper.

1. Load several sheets of Epson photo paper in cassette 1 (various types available; see page 4).
2. Press , if necessary, and select More Functions.
3. Select Print Photos.
4. Press ◄ or ► to scroll through your photos and display one that you want to print.
5. Press + or – to select the number of copies you want of that photo.
6. Repeat steps 4 and 5 to select more photos.



7. If desired, press ▼, then select Photo Adjustments and press OK to turn on red-eye reduction or other photo enhancing features. Press ↻ when done.
8. To crop the photo, press ▼, then select Crop/Zoom and press OK. Press + or – to frame the image; use the arrows to move the frame. Press OK when done.
9. Press ▼, then select Print Settings and press OK to select the Paper Size and Paper Type you want to use for printing. Press ▼ to select other settings, such as Borderless, or Date.



10. When you're ready to print, press ◇ Color.

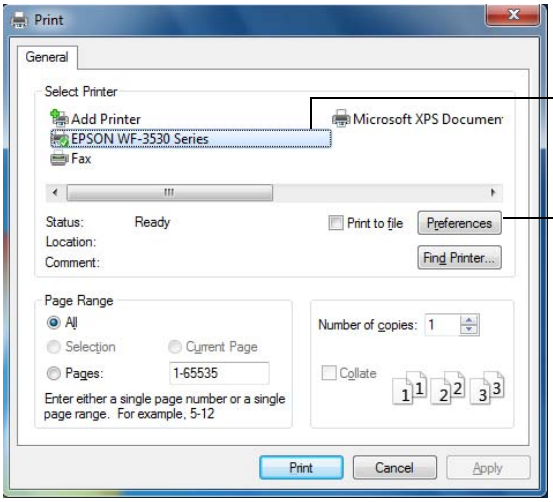
    To cancel printing, press ▽ Cancel.

Printing From Your Computer

This section describes the basic steps for printing from a Windows® or Mac computer. For detailed instructions on printing, see the online *User's Guide*.

Printing in Windows

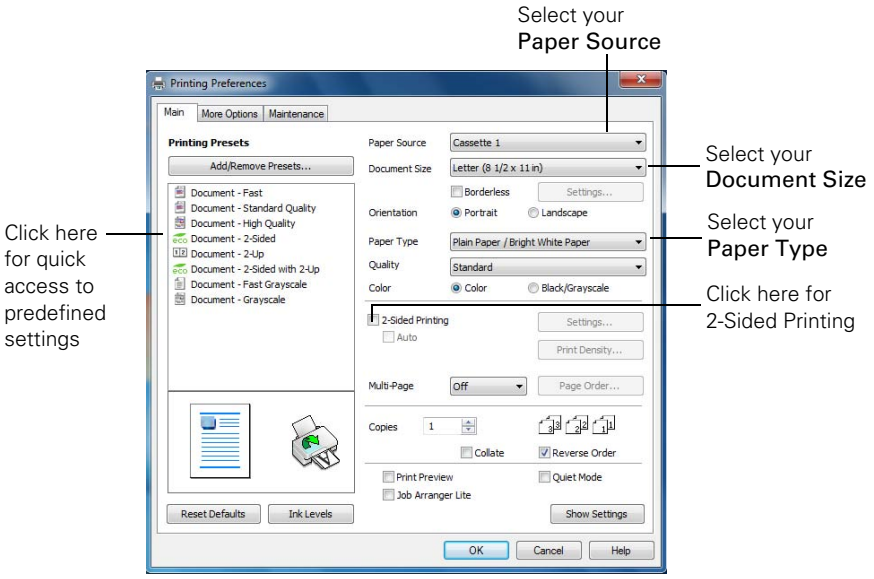
1. Select the **Print** command in your application.



2. Select your product, then click the **Preferences** or **Properties** button.

   (If you see a **Setup**, **Printer**, or **Options** button, click it, then click **Preferences** or **Properties** on the next window.)

3. On the Main tab, select the basic print settings. Make sure you choose the correct **Paper Source** and **Paper Type** setting for your paper (see page 15). To use plain paper from both cassettes, select **Cassette 1 > Cassette 2**.



Tip: For quick access to the most common settings, select one of the **Printing Presets** on the left side of the screen. You can delete these presets or create your own by clicking the **Add/Remove Presets** button.

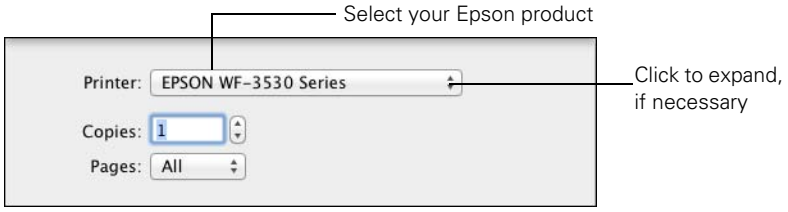
For more information about print settings, click **Help**.

4. For automatic duplex printing, select **2-Sided Printing** and **Auto**.
5. To resize your printout or select other print settings, click the **More Options** tab.
6. Click **OK** to save your settings.
7. Click **OK** or **Print** to start printing.

Printing With a Mac

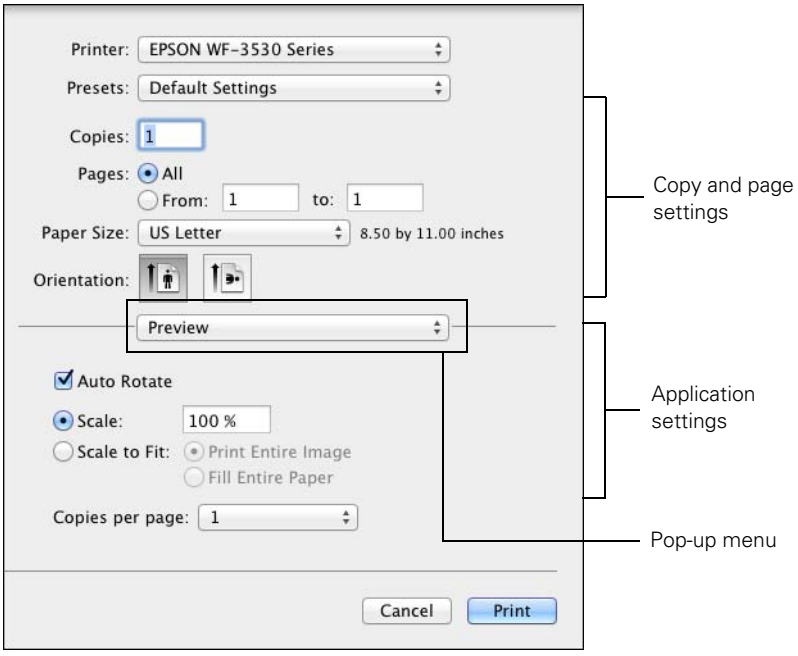
Follow the steps below to print from Mac OS X.

1. Open the File menu, and select Print.
2. Select your product as the Printer setting.



3. Click the arrow or Show Details to expand the Print window, if necessary.
4. Select basic copy and page settings. For borderless photos, choose a Paper Size setting with a Borderless option.

   Note: If the setting you want isn't shown (for example, Scale), check for it in your application before printing. Or select your application from the pop-up menu in this window and check if the setting is available.



5. Choose Print Settings from the pop-up menu, and select your Paper Source, Media Type, Print Quality, and other print settings.
6. For automatic duplex printing, choose Two-sided Printing Settings from the pop-up menu, and select the option you want.
7. Choose any other printing options you may need from the pop-up menu. See the online *User's Guide* for details, or click **?** when it appears on the screen.
8. Click Print.
9. To monitor your print job, click the printer icon in the Dock.

Selecting the Correct Paper Type

Select the correct Paper Type (Windows) or Media Type (Mac OS X) setting in your printer software so the ink coverage can be adjusted accordingly.

For this paper/media	Select this setting
Plain paper Epson Bright White Paper Epson Presentation Paper Matte Epson Photo Quality Self-adhesive Sheets Epson Iron-on Cool Peel Transfer paper	Plain Paper/Bright White Paper
Epson Ultra Premium Photo Paper Glossy	Ultra Premium Photo Paper Glossy
Epson Premium Photo Paper Glossy	Premium Photo Paper Glossy
Epson Photo Paper Glossy	Photo Paper Glossy
Epson Premium Photo Paper Semi-gloss	Premium Photo Paper Semi-Gloss
Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-sided Epson Ultra Premium Presentation Paper Matte Epson Brochure & Flyer Paper Matte Double-sided	Premium Presentation Paper Matte
Envelopes	Envelope

Faxing a Document

Your product lets you send faxes by entering fax numbers or selecting entries from a speed dial list. Using the Automatic Document Feeder (ADF), you can fax up to 30 pages at a time.

Note: You can also send/receive faxes from your computer using the Epson FAX Utility. For more information, see the online *User's Guide*.

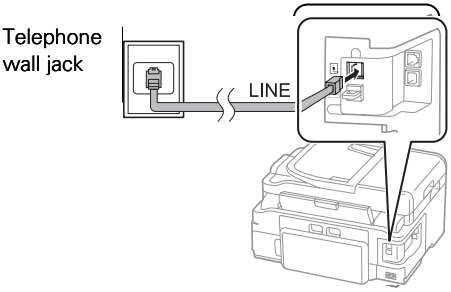
Breakdown or repair of this product may cause loss of fax data and settings. Epson is not responsible for backing up or recovering data and settings during or after the warranty period. We recommend that you make your own backup or print out your fax data and settings.

This product allows you to store names, telephone numbers, and fax data in its memory even when the power is turned off. Use the following procedure to erase the memory if you give away or dispose of the product: Select Setup > Restore Default Settings > All Settings. This procedure will erase all of your network settings and fax data.

Connecting a Phone or Answering Machine

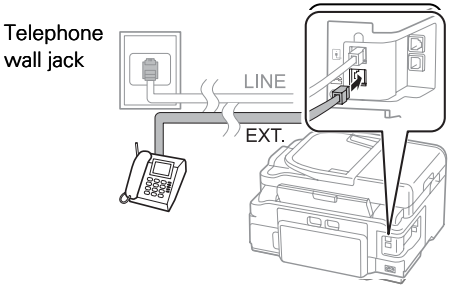
1. Connect the phone cable from the wall jack to the LINE port on the back of the product.

   Note: If you're connecting the product to a DSL phone line, you must plug a DSL filter into the wall jack or you won't be able to use the fax or telephone equipment. Contact your DSL provider for the necessary filter.



2. To use a telephone or answering machine on the same line, you need a second phone cable. Remove the cap from the EXT. port on the back of the product. Connect one end of the cable to the telephone or answering machine, and connect the other end to the EXT. port.

   Note: Set the printer ringer to answer one ring after the answering machine.



In Auto Answer mode, if the incoming call is a fax and you pick up the phone or the answering machine answers, the product automatically begins receiving the fax. If the other party is a caller, the phone can be used as normal or a message can be left on the answering machine.

Note: Any phone or answering machine must be connected to the EXT. port for your product to detect an incoming fax call when the phone is picked up. Epson cannot guarantee compatibility with VoIP, cable phone systems, or fiberoptic digital services such as FiOS™.

Setting Up Fax Features

Before sending or receiving faxes, you should create a fax header and select the number of rings before the fax answers.

Note: Some fax machines automatically reject incoming faxes that do not include header information. To select other settings or use the Epson FAX Utility, see the online *User's Guide*.

Entering Fax Header Information

You should enter your name and phone number in the fax header before sending faxes so that recipients can identify the origin of the fax.

Note: If you leave your product unplugged for a long time, the date and time settings may get lost. See the online *User's Guide* for instructions on resetting them.

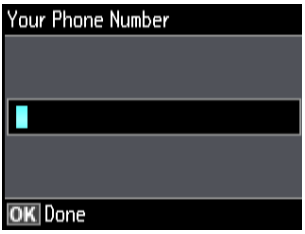
Entering Your Sender Name

1. Press ⌂, if necessary, then press ◄ or ►, select Setup, and press OK.
2. Press ▼ and select Fax Settings, then select Communication.
3. Press ▼ and select Header, then select Fax Header. You see the Fax Header screen.
4. Use the keypad to enter the header information. You can enter up to 40 characters or digits for your name and other contact information.

   To enter text, press a keypad number repeatedly to switch between uppercase, lowercase, or numbers.
5. Select Done to return to the Header menu.

Entering Your Phone Number

1. Select Your Phone Number from the Header menu.
2. Use the keypad to enter your phone number, up to 20 digits. You don't need to use dashes. Use the # button to type the + symbol for an international number. Press ◀ to delete a character.
3. Press OK to return to the Header menu.



Selecting the Number of Rings to Answer

If you connected an answering machine and it is set to pick up on the fourth ring, you should set the product to pick up on the fifth ring or later:

1. Press ⌂, if necessary, then press ◀ or ▶, select Setup, and press OK.
2. Press ▼ and select Fax Settings.
3. Select Communication, then Rings to Answer.
4. Press ▲ or ▼ to select the number of rings, then press OK.

Sending a Fax From the Control Panel

You can send a fax by manually entering a fax number, as described below.

Note: To dial the number using a telephone, by redialing, or by selecting from your speed dial list, see the next section. To send a fax from your computer using the Epson FAX Utility, see your online *User's Guide*.

1. Place your original(s) for faxing (see page 6).
2. Press ⌂, if necessary, and select Fax.

   To fax a two-sided document, place your document in the ADF. Press ▼ on the Fax screen, then select Send Settings. Select 2-Sided Faxing, then select On.
3. Use the numeric keypad to enter the fax number (up to 64 digits). Then press Done.

4. Press ◇ Color or B&W to begin scanning and faxing your document. (To cancel, press ⊘ Cancel.)
   - If the recipient's fax machine prints only in black and white, your fax is automatically sent in black and white even if you press ◇ Color.
   - You can select 2-Sided Faxing even if the recipient's fax machine does not print 2-sided.
   - If you are scanning with the ADF (see page 6), your document is automatically scanned and faxed.
   - If you placed your document on the scanner glass, you can scan additional pages after the first one is sent.
   - If the fax number is busy, you see a redialing message and the product redials after one minute. To redial immediately, press Redial/Pause.

Note: If you turn off the product, the following data stored in the product's temporary memory will be lost: received faxes that haven't yet been printed, faxes scheduled to be sent later, and faxes being retransmitted automatically.

Receiving Faxes

Before receiving faxes, make sure you load plain paper and select the correct settings for the paper you've loaded.

1. Press ⌂, if necessary, then press ◀ or ▶, select Setup, then press OK.
2. Press ▼ and select Fax Settings.
3. Select Receive Settings.
4. To receive faxes automatically, select Auto Answer, then select On.
5. Select the Paper Size and Paper Source you want to use for printing faxes.

   Note: If the incoming fax is larger than the paper you loaded, it is reduced to fit or printed on multiple pages, depending on the Auto Reduction setting you select.

If you run out of paper during printing, you see an error message. Load more paper and press one of the ◇ buttons to continue.

Note: To change the number of rings before the product answers, see page 18. To manually receive a fax, see your online *User's Guide*.

Scanning a Document or Photo

You can use your product to scan original documents and photos and save them on your computer.

Note: For detailed scanning instructions, see the online *User's Guide*.

Quick Scanning With the Control Panel

Use the control panel to quickly scan a photo or document and save it on your computer. You can even scan and send the image or document to an online service or to a remote printer.

Note: For Mac OS X 10.6, 10.7, or 10.8, see "Scanning With Mac OS X 10.6/10.7/10.8" on page 22.

1. Place your original document or photo as shown on page 6. For 2-sided scanning, place your document in the ADF.
2. Press , if necessary, and select Scan.
3. Scroll down, if necessary, and select one of the following options:
   - Scan to Memory Card automatically creates a JPG image or PDF and saves it to an inserted memory card.
   - Scan to Cloud sends your scanned files to a destination that you have registered with Epson Connect.
   - Scan to PC automatically creates a JPG image and saves it to your computer; ideal for scanning photos.
   - Scan to PC (PDF) automatically creates a PDF file and saves it to your computer; ideal for scanning documents.
   - Scan to PC (Email) automatically scans a photo, resizes it, launches your email application, and attaches a JPG image to a new outgoing message. This works with MAPI-type email such as Microsoft® Outlook or Windows Live Mail, but not web-based email such as Gmail.
   - Scan to PC (WSD) lets you manage network scanning in Windows 7 or Windows Vista® (English only). To use this feature you must first set up WSD (Web Services for Devices) on the computer.

4. If you're scanning to a memory card, select your scan settings then press one of the ◈ buttons to begin scanning.

   If you're scanning to your computer, select USB Connection if your product is connected by a USB cable, or select the name of your computer if your product is connected over a network. Press one of the ◈ buttons to begin scanning.

   Once your image is scanned, you see its icon in a new window, or as an attachment in your email application.

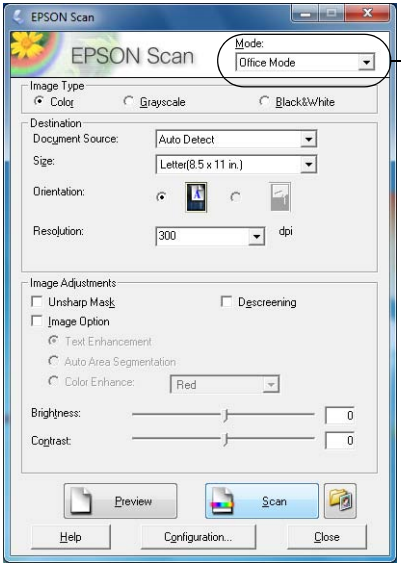
Scanning With Epson Scan Software

You can scan original documents and photos and save them as files on your computer using the Epson Scan software. You can also launch Epson Scan from any TWAIN-compliant application.

Note: For Mac OS X 10.6/10.7/10.8, see "Scanning With Mac OS X 10.6/10.7/10.8" on page 22.

1. Place your original document or photo as shown on page 6. For 2-sided scanning, place your document in the ADF.
2. Do one of the following to start Epson Scan:
   - **Windows**: Double-click the EPSON Scan icon on your desktop.
   - **Mac OS X 10.5**: Double-click EPSON Scan in Applications > Epson Software.
   - To scan from an application, start your application. Then open the File menu, choose Import or Acquire, and select your Epson product.

Epson Scan opens in Office Mode the first time you use it. (You can change the scan mode using the Mode selector in the upper right corner.)



Click here to change the scan mode

Note: You cannot use Home mode to scan with the Automatic Document Feeder.

3. Click Scan. The image is scanned and you see its icon in a new window.

Scanning With Mac OS X 10.6/10.7/10.8

You can scan original documents and photos and save them as files on your computer.

1. Open an image editing application such as Image Capture and select your product from the DEVICES or SHARED list, if necessary. Then click the Scan button to preview your image.
2. If you would like to select scan settings, such as Color Restoration and file save settings, click Show Details.
3. Click the Scan button to begin scanning. Your image is saved to the folder selected in the Scan To pop-up menu.

Note: With Mac OS X 10.6.x or later, in addition to scanning with Image Capture, you can download and install Epson Scan. This software gives you additional image adjustment features, and provides an interface for TWAIN-compliant OCR scanning software, such as ABBYY® FineReader®. To download Epson Scan, visit Epson's driver download site **epson.com/support** (U.S.) or **epson.ca/support** (Canada).

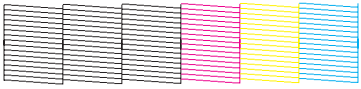
Maintaining Your Product

Follow the instructions in this chapter to check and clean the print head nozzles, check ink levels, and replace ink cartridges. If you need to align the print head or replace the maintenance box, see the online *User's Guide*.

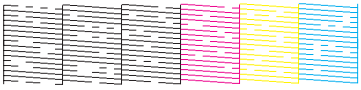
Checking the Print Head Nozzles

If your printouts are faint or have gaps in them, some of the nozzles in the print head may be clogged or ink may be running low in one or more of the ink cartridges. Follow the steps below to check the print head nozzles.

1. Load a few sheets of plain paper in cassette 1.
2. Press ⌂ if necessary, then press ◀ or ▶ and select Setup.
3. Select Maintenance, then Nozzle Check.
4. Press one of the ◇ buttons. The nozzle check is printed.
5. Check the printed pattern to see if there are gaps in the lines.



Nozzles are clean



Nozzles need cleaning

6. If there are no gaps, the print head is clean. Select Done.

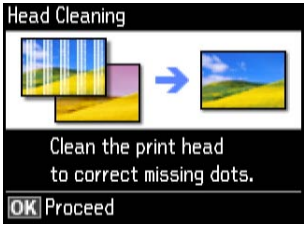
   If there are gaps or the pattern is faint, select Clean the Print Head. Then follow the instructions on the screen to clean the print head (see page 24).

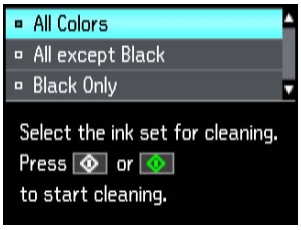
Cleaning the Print Head

If print quality has declined and the nozzle check indicates clogged nozzles, you can clean the print head. Print head cleaning uses ink, so clean it only if necessary.

Note: You cannot clean the print head if an ink cartridge is expended, and may not be able to clean it when a cartridge is low. You must replace the cartridge first (see page 26).

1. Press ⌂ if necessary, then press ◀ or ▶, select Setup, and press OK.
2. Select Maintenance, then Head Cleaning.





3. When you see the first screen, press OK, then choose the ink set you want to clean.

   Tip: Use the nozzle check pattern to determine which colors need cleaning. You can save ink by cleaning only selected colors.

   Cleaning takes a few minutes. When it's finished, you see a message on the LCD screen.

   Caution: Never turn off the product during head cleaning or you may damage it.

4. Select Print Nozzle Check Pattern. Then press one of the ◇ buttons to print the nozzle check and confirm that the print head is clean.

Note: If you don't see any improvement after cleaning the print head four times, leave the product on and wait at least six hours to let any dried ink soften. Then try cleaning the print head again. If quality does not improve, one of the ink cartridges may need to be replaced. If that doesn't help, contact Epson as described on page 35.

If you do not use your product often, it is a good idea to print a few pages at least once a month to maintain good print quality.

Checking Ink Levels

You can check the ink levels anytime right on the LCD screen. To check the ink levels with your Windows or Mac OS X software, see the instructions in your online *User's Guide*.

Note: Printing stops when an ink cartridge is expended. If a color cartridge is expended, you may be able to continue printing temporarily with black ink; see the online *User's Guide* for more information. If the black cartridge is expended, you must replace it to continue printing.

1. Press if necessary, then press ◀ or ▶ and select Setup.
2. Select Ink Levels.

   The ink cartridge status is displayed. See page 26 to replace a cartridge if necessary.
3. Press OK to exit.

In Windows, a window may appear on your computer screen if you try to print when ink is low. This window can optionally display ink offers and other updates from Epson.

Note: To disable checking for ink offers or updates from Epson, see the instructions in your online *User's Guide*.

Purchasing Epson Ink Cartridges

You can purchase genuine Epson ink and paper at Epson Supplies Central at **www.epson.com/ink3** (U.S. sales) or **www.epson.ca** (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Use the following list when you order or purchase new ink cartridges:

Ink color	High-capacity	Extra High-capacity
Black	126	127
Cyan	126	127
Magenta	126	127
Yellow	126	127

Note: We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in product damage.

Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a small amount of ink remains in the cartridge after the "replace cartridge" indicator comes on. The product ships with full cartridges and part of the ink from the first cartridges is used for priming the product.

For best printing results, use up a cartridge within six months of opening the package and before the expiration date on the cartridge box.

Store ink cartridges in a cool, dark place. If cartridges have been exposed to cold temperatures, allow them to warm up to room temperature for at least 3 hours before using them.

Replacing Ink Cartridges

Make sure you have a new ink cartridge before you begin. You must install new cartridges immediately after removing the old ones.

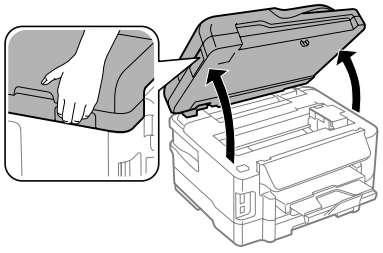
Caution: Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability.

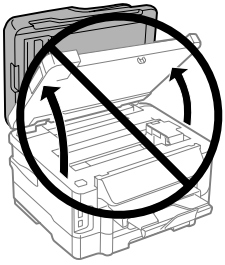
Leave the expended cartridge installed until you have obtained a replacement, or the ink remaining in the print head nozzles may dry out.

Note: If you remove a low or expended ink cartridge, you cannot reinstall and use the cartridge.

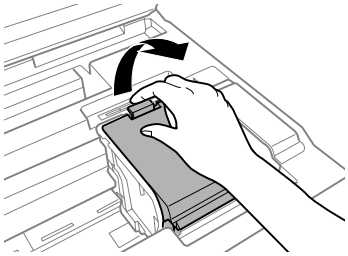
1. Turn on the product.
2. If an ink cartridge is low or expended, you see a message on the LCD screen indicating which color to replace.

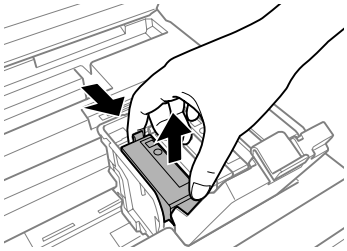
   If you're replacing a cartridge before you see a message on the LCD screen, select Setup, select Maintenance, then select Ink Cartridge Replacement. Press one of the ◇ buttons to start the replacement process.
3. Lift up the scanner unit.





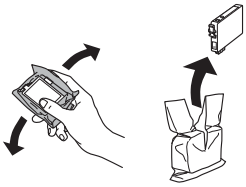
4. Open the cartridge cover. Then squeeze the tab on the cartridge and lift it up. Dispose of it carefully. Do not take the used cartridge apart or try to refill it.



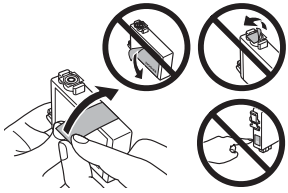


Warning: If ink gets on your skin, wash it off thoroughly with soap and water. If it gets in your eyes, flush them immediately with water. If you still have discomfort or vision problems, see a doctor immediately. Keep ink cartridges out of the reach of children and don't allow them to drink the ink.

5. Before you open the new cartridge package, shake it gently 4 or 5 times. Then remove it from the package.



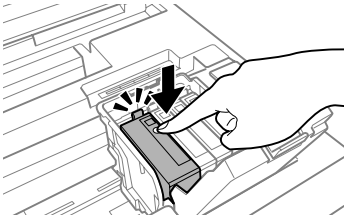
6. Remove the yellow tape from the bottom of the ink cartridge.

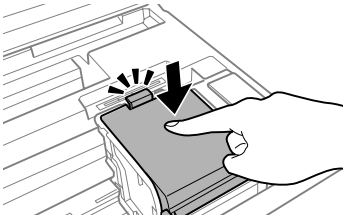


Caution: Do not remove any other labels or seals, or ink may leak. Do not touch the green chip on the front of the cartridge. This can damage the ink cartridge.

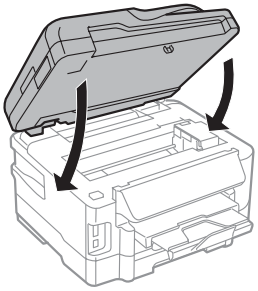
7. Insert the new ink cartridge into the holder and push it down until it clicks into place.

   Once you replace all the cartridges that need replacing, close the cartridge cover and push it down until it clicks into place.





8. Lower the scanner unit to begin priming the ink. This takes a few minutes.



When you see a completion message on the LCD screen, ink priming is finished.

Caution: Never turn off the product while ink is priming or you'll waste ink. If you still see an ink replacement message on the LCD screen, press OK and press down all the cartridges firmly. Then press OK again.

Note: If you replaced a cartridge while copying a document or photo, cancel printing and make sure your original is still placed correctly on the scanner glass. Then copy your original again.

Solving Problems

If you have a problem with your Epson product, check the messages on the display screen to diagnose the cause of most problems. Press , if necessary, then press ◀ or ▶ and select Help. Select Troubleshooting, then press ▼ to see all the help topics.

Note: If the screen is dark, press a button to wake the printer from sleep mode.

You can also check the basic troubleshooting suggestions below, or your online *User's Guide*. Or, access interactive troubleshooting and FAQs at **epson.com/support** (U.S.) or **epson.ca/support** (Canada), as described on page 35.

Note: Breakdown or repair of this product may cause loss of fax and network data and settings. Epson is not responsible for backing up or recovering data and settings during or after the warranty period. We recommend that you make your own backup or print out your fax and network data and settings.

Network Problems

- Try connecting to the wireless router or access point with your computer or another device to confirm that it is working correctly.
- Try restarting the router (turn it off and then on), then try to connect to it again.
- Print a Network Status Sheet (see page 31). Verify that the network settings are correct and check the signal strength. If it is poor, try moving the product closer to your router or access point. Avoid placing it next to a microwave oven, 2.4 GHz cordless phone, or large metal object such as a filing cabinet.
- If your wireless router doesn't broadcast its network name (SSID), see your online *User's Guide* for instructions on manually entering your wireless network name.
- If your wireless router has security enabled, make sure you entered the WEP key or WPA passphrase correctly.
- When using TCP/IP, make sure your network's DHCP option is enabled (your router manufacturer will be able to assist you with this setting).
- Remove and reinsert the CD to reinstall your product software.
- Disable the firewall temporarily to see if that may be causing the problem. Contact your firewall manufacturer for assistance.

Connect the Printer to Your Wireless Network

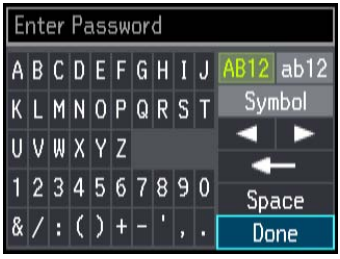
If you are unable to connect to your wireless network using the product CD and the *Start Here* sheet, you can use the touch panel on your product. Before you start, make sure you know your network name (SSID) and password.

1. Press , if necessary, then press ◀ or ▶ and select Wi-Fi Setup and press OK.
2. Select Wi-Fi Setup Wizard.
3. Press ▲ or ▼ until you see the name of your wireless network, then press OK to select it. Continue with step 7.
4. If you don't see your network name, select Other Networks. You see this screen:

5. Enter your network name (SSID). Press ▼, ▲, ◀, or ▶ on the printer to highlight a letter or function button. Press OK to select it.

   Note: Network names must be entered in the correct case. Use the function buttons to select uppercase (AB12), lowercase (ab12), symbols (#!*^%), or spaces, and to delete characters ( ).

6. Press Done and press OK when you're finished entering your network name.
7. If your network has security enabled, you see the password screen:



8. Follow the instructions above to enter the password. If your password has uppercase or lowercase letters, numbers, or symbols, make sure you enter them correctly.
9. Select Done and press OK when you're finished entering your password.

When the printer is connected to your network, the Wi-Fi light should be green, and not flashing. Make sure you install the software on every computer from which you want to print. When prompted during software setup, select The printer is already on my wireless network.

Cannot Scan Over the Network

- If you cannot scan from the product's control panel, make sure you restarted your computer after installing the product software. Make sure Epson Event Manager is not being blocked by your firewall or security software. Try turning off the firewall.
- If you are scanning a large document at high resolution, a communication error may occur. If the scan did not complete, lower the resolution.
- If network communication was interrupted while starting Epson Scan, exit Epson Scan and restart it after a few seconds. If Epson Scan cannot restart, turn the product off and on, and then try again. Check the Timeout Setting in Epson Scan Settings. For details, see the Epson Scan Help.
- Make sure Epson Event Manager is set up to communicate with your product.

Print a Network Status Sheet

1. Press ⌂, if necessary, then press ◀ or ▶ and select Setup.
2. Select Wi-Fi/Network Settings, then select Confirm Wi-Fi/Network Settings.
3. Press one of the ⊙ buttons to print the status sheet.

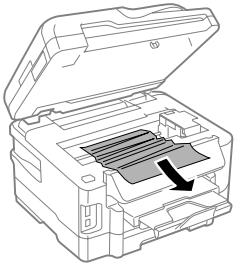
Printing and Copying Problems

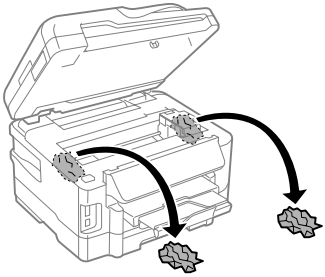
- Make sure the paper size you loaded matches the paper size and source selected on the control panel or in your printer software.
- Letter-size paper is automatically selected for copying. If your legal-size document is cropped, press ▼ and select Reduce/Enlarge, then select Legal->Letter.
- To select two-sided printing in Mac OS X, choose 2-sided Settings from the pop-up menu. Do not select Layout from the pop-up menu.
- Position your original against the back left corner of the scanner glass. If the edges are cropped, move your original away from the edges slightly. Place the document flat against the scanner glass.
- Printing stops when an ink cartridge is expended. If a color cartridge is expended, you may be able to continue printing temporarily with black ink; see the online *User's Guide* for more information. If the black cartridge is expended, you must replace it to continue printing.

Paper Feeding Problems

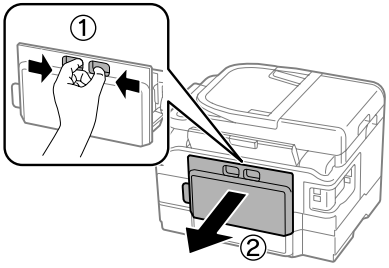
- If paper doesn't feed correctly, remove the paper and fan the sheets, then reload them as shown on page 4. Don't load paper above the tabs on the edge guides.
- If paper has jammed, follow the steps on the LCD screen. If necessary, check the following areas:

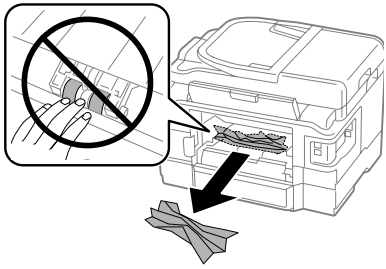
1. Lift the scanner unit and carefully remove any paper trapped inside.



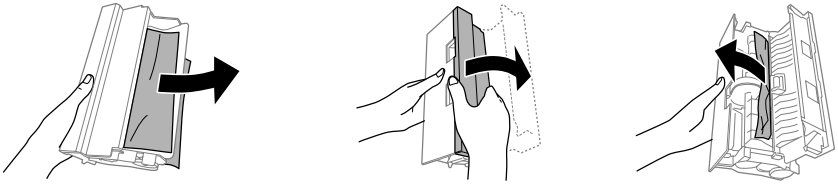


2. Remove the duplexer from the back of the printer and check for jammed paper.

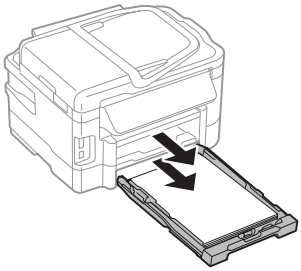


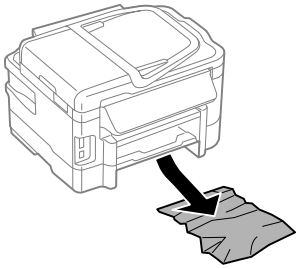


3. Remove any paper stuck in the duplexer.



4. If the error message is not cleared, remove the paper cassettes, then check for jammed paper inside the printer.

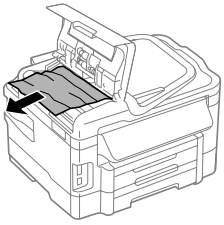


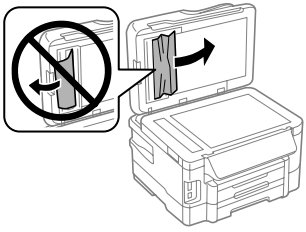


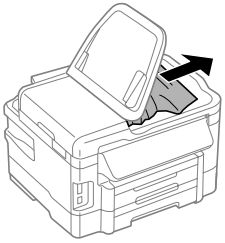
Note: If you cannot remove the cassettes, turn the printer off, unplug it, and disconnect any cables. Then carefully stand the printer on its side and remove the cassettes.

ADF Document Feeding Problems

If documents don't feed correctly in the Automatic Document Feeder (ADF), make sure the paper is not bent, folded, or curled. If paper has jammed, open the ADF cover and remove any jammed paper. If necessary, lift the scanner cover and remove any pages caught beneath it, then close the cover and check for paper under the ADF input tray.







Caution: Do not try to remove the pages without opening the ADF cover or you could damage the mechanism.

Faxing Problems

- Make sure the recipient's fax machine is turned on and working.
- Make sure the LINE port on the product is connected to a telephone wall jack. Verify that the telephone wall jack works by connecting a phone to it.
- Make sure Auto Answer is on to receive faxes automatically (see page 19).

- If your phone line includes voicemail answering services, turn off Auto Answer. Otherwise, calls or faxes may be inadvertently received by your voicemail service.
- If the line has static, press ⌂ if necessary, then press ◀ or ▶, select Setup, and press OK. Select Fax Settings, then Communication. Turn off the ECM (Error Correction Mode) setting.
- If the product is connected to a DSL phone line, you must have a DSL filter connected to the phone jack. Contact your DSL provider for the filter.
- If you connected a telephone or answering machine, make sure it is connected to the EXT. port. Do not use a phone splitter.

Print Quality Problems

- Make sure your paper is loaded printable side down in the cassettes (usually the whiter, brighter, or glossy side).
- For the best print quality, use Epson papers (see page 4) and genuine Epson ink cartridges (see page 26).
- Make sure the type of paper you loaded matches the paper type setting on the control panel or in your printer software (see page 15).
- If you notice light or dark bands across your printouts or they are too faint, run a nozzle check (see page 23) to see if the print head needs cleaning.
- If you notice jagged vertical lines, you may need to align the print head. See the online *User's Guide* for instructions.
- The ink cartridges may be low on ink. Check your cartridge levels (see page 25) and replace cartridges, if necessary (see page 26).
- Clean the scanner glass with a soft, dry, lint-free cloth (paper towels are not recommended), or use a small amount of glass cleaner on a soft cloth, if necessary. Do not spray glass cleaner directly on the glass.

Where to Get Help

Epson Technical Support

Internet Support
Visit Epson's support website at **epson.com/support** (U.S.) or **epson.ca/support** (Canada) and select your product for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson.

Speak to a Support Representative
Before you call Epson for support, please have the following information ready:

- Product name (WF-3530)
- Product serial number (located on the label in back and under the scanner)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration and description of the problem

Then call: (562) 276-4382 (US) or (905) 709-3839 (Canada) 6 AM – 8 PM, Pacific Time, Monday through Friday, and 7 AM – 4 PM, Pacific Time, Saturday.

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Purchase Supplies and Accessories

You can purchase genuine Epson ink and paper at Epson Supplies Central at **www.epson.com/ink3** (U.S. sales) or **www.epson.ca** (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Other Software Technical Support

ABBYY FineReader
phone: (408) 457-9777
www.abbyy.com
support@abbyyusa.com

Notices

Important Safety Instructions

Before using your Epson product, read and follow these safety instructions:

- Be sure to follow all warnings and instructions marked on the product.
- Use only the type of power source indicated on the product label.
- Use only the power cord that comes with the product. Use of another cord may cause fires or electric shock. Do not use the cord with any other equipment. Make sure the power cord meets all relevant local safety standards.
- Place the product near a wall outlet where the plug can be easily unplugged.
- If you won't be using the product for a long period, unplug the power cord from the electrical outlet.
- Always turn off the product using the ⏻ power button, and wait until the ⏻ power light stops flashing before unplugging the product or cutting off power to the electrical outlet.
- Avoid plugging the product into an outlet on the same circuit as a photocopier or air conditioning system that regularly switches on and off, or on an outlet controlled by a wall switch or timer.
- Do not let the power cord become damaged or frayed. Place it to avoid abrasions, cuts, fraying, crimping, and kinking. Do not place objects on top of it and do not allow it to be stepped on or run over. Be careful to keep the cord straight at each end. If damage occurs to the plug, replace the cord or consult a qualified electrician.
- If you use an extension cord with the product, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- When connecting the printer to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Place the product on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.
- Avoid placing the product in locations that are subject to rapid changes in heat or humidity, shocks or vibrations, or dust. Do not place the product near a radiator or heating vent or in direct sunlight. Do not place or store the printer outdoors.
- Keep the product away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless phones.
- Allow space behind the printer for the cables, and space above the printer so that you can fully raise the document cover.

- Leave enough room around the product for sufficient ventilation. Make sure the product is at least 4 inches (10 cm) away from the wall.
- Do not block or cover openings in the product case or insert objects through the slots.
- Do not use aerosol products that contain flammable gases inside or around the product. Doing so may cause fire.
- Do not press too hard on the scanner glass when placing the originals.
- Do not open the scanner section while the product is copying, printing, scanning, or faxing.
- Be careful not to trap your fingers when closing the scanner cover or scanner.
- Do not touch the flat white cable inside the product.
- Do not spill liquid on the product. Do not use the product near water. Do not use with wet hands.
- Unplug the product and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance.
- Adjust only those controls that are covered by the operating instructions. Except as specifically explained in your documentation, do not attempt to service the product yourself.
- Never disassemble, modify, or attempt to repair the product by yourself, except as specifically explained in the documentation. Do not adjust controls that are not covered by the operating instructions.
- When storing or transporting the product, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak from the cartridges.
- To avoid adversely affecting the operation of the following equipment and causing an accident, do not use the product: near medical equipment in a medical facility; within 8.7 inches (22 cm) of a cardiac pacemaker; near automatically controlled devices, such as automatic doors or fire alarms.
- Always keep this guide handy.

LCD Screen Safety

- Use only a dry, soft cloth to clean the touch screen. Do not use liquid or chemical cleansers.
- If the LCD screen is damaged, contact Epson. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.
- The exterior cover of the LCD screen could break if it receives a heavy impact. Contact Epson if the panel surface chips or cracks, and do not touch or attempt to remove the broken pieces.
- Condensation inside the panel due to abrupt changes in temperature or humidity may cause performance to deteriorate.

Ink Cartridge Safety

- Keep ink cartridges out of the reach of children and don't allow them to drink the ink.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off thoroughly with soap and water. If it gets in your eyes, flush them immediately with water. If you still have discomfort or vision problems, see a doctor immediately.
- Do not put your hand inside the product or touch any cartridges during printing.
- Before transporting the product, make sure that the print head is in the home (far right) position and the ink cartridges are in place.
- Install a new ink cartridge immediately after removing an expended one. Leaving cartridges uninstalled can dry out the print head and may prevent the product from printing.
- Do not touch the green IC chip on the side of the cartridge. This may prevent normal operation.
- Do not shake ink cartridges too vigorously or after opening their packages; this can cause them to leak.
- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the product. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area. Do not store cartridges upside down.
- Use an ink cartridge before the date printed on its package.
- Do not dismantle an ink cartridge. This could damage the print head.
- Store ink cartridges in a cool, dark place.
- After bringing an ink cartridge inside from a cold storage site, allow it to warm up at room temperature for at least three hours before using it.
- Store ink cartridges with their labels facing upward. Do not store cartridges upside down.
- Be careful not to break the hooks on the side of the ink cartridge when you remove it from the package.
- To maintain optimum print head performance, some ink is consumed from some cartridges not only during printing but also during maintenance operations such as ink cartridge replacement and print head cleaning.
- Although the ink cartridges may contain recycled materials, this does not affect product function or performance.
- When printing in monochrome or grayscale, color inks instead of black ink may be used depending on the paper type or print quality settings. This is because a mixture of color inks is used to create black.

Telephone Equipment Safety

When using telephone equipment, you should always follow basic safety precautions to reduce the risk of fire, electric shock, and personal injury, including the following:

- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use a telephone to report a gas leak in the vicinity of the leak.

Caution: To reduce the risk of fire, use only a No. 26 AWG or larger telecommunication line cord.

Declaration of Conformity

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.
Located at: MS 3-13
3840 Kilroy Airport Way
Long Beach, CA 90806
Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson
Type of Product: Multifunction printer
Model: C481B

FCC Compliance Statement

For United States Users

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA). On the surface of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

Applicable certification jack Universal Service Order Codes (USOC) for the equipment: RJ11C.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you have problems with this product and require technical or customer support, please visit www.epson.com for more information. This product is not intended to be repaired by the customer. If you experience trouble connecting this equipment to a telephone line, please contact:

Name:	Epson America, Inc.
Address:	3840 Kilroy Airport Way, Long Beach, CA 90806 U.S.A.
Telephone:	(562) 981-3840

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This equipment may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entity, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. (The telephone number provided may not be a 900 number or any other number for which charges exceed local or long-distance transmission charges.)

In order to program this information into your fax machine, follow the instructions in “Entering Fax Header Information” on page 17.

According to the FCC's electrical safety advisory, we recommend that you may install an AC surge arrestor in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

For Canadian Users

1. This product meets the applicable Industry Canada technical specifications.

2. The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Epson America, Inc., Limited Warranty

What Is Covered: Epson America, Inc. (“Epson”) warrants to the original retail purchaser that the Epson printer covered by this limited warranty statement, if purchased and operated only in the United States, Canada, or Puerto Rico, will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your Epson printer prove defective during the warranty period, please call the Epson Connection at (562) 276-4382 (U.S.) or (905) 709-3839 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the printer requires service. If service is needed, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you use an address in the United States, Canada, or Puerto Rico. Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If Epson authorizes repair instead of exchange, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be repaired and sent back to you. You are responsible for packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson's option, may be another model of like kind and quality. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

What This Warranty Does Not Cover: This warranty covers only normal use in the United States, Canada, or Puerto Rico. Using this product for continuous production or similar high duty purposes is not considered normal use; damage, maintenance or service from such use will not be covered under this warranty. This warranty is not transferable. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting. This warranty does not cover damage to the Epson product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover ribbons, ink cartridges or third party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-Epson products, or service other than by an Epson Authorized Servicer. If a claimed defect cannot be identified or reproduced, you will be held responsible for the costs incurred.

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To find the Epson Authorized Reseller nearest you, visit our website at: www.epson.com.

To find the Epson Customer Care Center nearest you, visit www.epson.com/support.

You can also write to: Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-3012

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